

# INVENIO ACADEMY SCHOOL HEALTH ENGAGEMENT WORKSHOP

March 2014

## Key Finding :-

The main aims of the workshops were:-

- Engagement and listening to young people
- Empowering them to work in partnership in decision making on dealing with their health issues
- To hear what they know of current services available
- To hear what they would like health services to look like to better meet their needs

During 5 workshops there were 106 evaluation forms completed by 118 14/15 year old students

The main findings were as follows :-

- Many were unaware of the School Nursing role
  - 27% reported attending health services on their own
  - 21% reported that health staff spoke to the student – rather than to the parent about symptoms/treatment
  - Overall the students were unhappy with waiting times
  - The main reasons given for not using the health services were ;-
- ⑩ lack of confidence/fear
  - ⑩ worry parents would be told
  - ⑩ fear of the treatment needed
  - ⑩ unaware of where to go/ what is available
  - ⑩ rude,disrespectful staff
  - ⑩ Consequences identified for not seeking help were ;-
- ⑩ death
  - ⑩ symptoms getting worse/complications
  - ⑩ spreading the illness
  - ⑩ psychological problems/anxiety

Suggestions made to make services more 'young people friendly' were ;-

- ⑩ shorter waiting times
- ⑩ entertainment
- ⑩ food availability
- ⑩ colourful, clean environment
- ⑩ kind people who listen
- ⑩ young doctors
- ⑩ confidentiality kept

This survey was conducted by Healthwatch North Lincolnshire